

Children Looked After Health Report

Targets

All targets in relation to contractual conditions were met for initial health assessments and review health assessments from health.

Month	CNWL Contractual Targets *	
January	100% IHA	100% RHA
February	100% IHA	100% RHA

*excludes requests and consent not made available within 3 days for IHA's and within 3 months for RHA's, CLA who do not attend or refuse appointments given, CLA placed out of Harrow who depend upon another provider to offer an appointment.

There continues to be improvements in initial and review health assessments completed within timescales this quarter.

Month	Number of children looked after seen in timescales	
January	80% IHA	100% RHA
February	83% IHA	82% RHA

Monitoring

Bi-monthly monitoring meetings with Harrow CCG and Harrow Council continue.

Weekly meetings with Harrow Council to monitor health assessments and weekly case discussion.

Work Undertaken

The team continues to attend all strategic and partnership meetings to best support the health needs of children looked after, these include CLA review, MASE (multi agency sexual exploitation) panel, children at risk meetings, adoption and fostering panel.

Case discussions with the Clinical Psychologist from the virtual school and CAMHS regarding children placed in Harrow and outside of the borough.

Quarterly meeting with health, virtual school, YOT (youth offending team) and the CLA team.

Attendance at independent reviewing officers meeting - discussed immunisation uptake.

Agreed permanency process in partnership with CORAM and Harrow Council.

Training

Delivered update to the FRT (First Response Team).

Designated Doctor and Specialist Nurse attended HSCB (Harrow Safeguarding Children Board).

Signposting for specialist training for Foster Carer.

Team News

Approached by Wembley CLA health team to share our health assessment paperwork and processes in response to good practice. Email of thanks received.

Contribution to the NICE draft scope consultation on looked after children and young people.

Voice of the Child – Client Satisfaction Survey

All children looked after who attended for their appointment in Harrow and the surrounding areas were given the opportunity to provide feedback on their health assessment experience.

The audit took place between July – December 2018.

A total of 91 questionnaires were returned which equates to 53% of the total number of children looked after by Harrow. The demographic data is representative of the total Harrow CLA population and covers both initial and review health assessments.

Results show a high satisfaction with 91% rating the health assessment as 'great' or 'good' and 9% rated it as 'ok'. No one rated their experience as not very good or poor. As part of the NHS family and friends survey, 95% said they would 'definitely' or 'likely' recommend us to other looked after children which is 1% higher than last year. No negative comments received.

100% of children felt they were treated with respect during their health assessment. In response to an additional question added this year 97% felt they would be likely to act on the health advice given during the assessment. 3 young people stated they would not with the reasons being 'I'm too lazy' and 'couse I never wanted them to know why I was excluded' and 'doing well, no advice given'.

All children are encouraged to provide a comment about their health assessment. 74 out of 91 wrote responses, this equates to 81%.

It was absolutely great because I had learn some important information.

It was helpful, I got to express some things I'm concerned about and got information.

Everything went well, had my height and weight taken, chest and ears, eyes checked.

It was a good conversation and I am grateful for the tests done.

Excellent.

Was very happy with treatment today.

It was perfect.

It was fun !! :)

Pleasant.

It was useful and effective.

It went very well. Discussed different aspects of health, injections and other things.

It was great I told you everything I needed to.

It was good!

Routine LAC review, XX was helpful and informative and listened to our child's needs. XX was friendly with excellent communication skills.

It was great the nurse was really nice.

Good, looked after me.

It was very useful and the check-up was good.

XX said it was great.

It was good and useful and I learnt something.

The little thing about my health assessment was that I grew.

It was very good.

The assessment went very well. The doctor made me feel very relaxed and comfortable.

Very good.

All good.

Insightful, I'm happy with my lifestyle.

I felt that the questions were asked related to my health and it was great.

It was good to catch up on the progress made today. A lot of the information said in the last appointment helped me progress in the things I needed to progress in.

XX took her time to listen. Took an interest in both children although it was xx assessment. Fantastic.

Very good, good details and was motivated and given sources for help.

It went well, she treated with respect. I feel very happy with my assessment.

Received good advice.

XX was very professional, warm and reassuring. I really appreciated her suggestions and ideas.

Thank you.

The doctor was very nice and understanding.

It was very good. Thanks for it.

Friendly and relaxed.

It was good she showed me important stuff.

There were a lot of interesting questions.

Good, I felt I was asked the right questions and told about the available support.

Don't wanna talk about how I got excluded

It was kinda of hard to talk about things but I'm ok now.

Case Study Presentation – Unaccompanied asylum seeking child diagnosed with Hepatitis B.
Emma Hedley – Named Nurse for Children Looked After Harrow, CNWL
15th March 2019